



**Boggabri Coal Complaints Summary
2025**

Complaint Number	Date of Incident	Type of Complaint	Complainant ID	Mode of Complaint	Comments	Action
128	45733	Complaint	Dust	Unknown (Notified DPHI)	On 18 March 2025, BCOPL received an email from the DPHI stating "NSW Planning has received a complaint regarding a dust plume from a blast fired at Boggabri Coal Mine on Monday 17 March at just after 3pm".	DPHI sent an RFI and BCOPL responded on 25 March 2025 with meteorological conditions, wind direction and air quality data.
129	45966	Complaint	Other	Unknown (Notified DPHI)	On 5 November 2025, BCOP received an email from DPHI stating "NSW planning Compliance has received a complaint about the Boggabri Coal Mine, specifically in relation to the Heritage Management Plan (HMP).	DPHI sent an RFI and BCOPL responded on 21 November with information detailing consultation undertaken for the revision of the HMP and the BC 54 salvage program.