Muswellbrook Coal Company Limited (EPL No. 656)

PO Box 123 - Muswellbrook, NSW 2333

2026 Complaints Register

Date of Complaint	Time of Complaint	Date of Incident	Time of Incident	Location	Type of Complaint	Mode of Contact	Nature of Complaint	Action Taken
29-Jan-26	12:06:00 PM	29-Jan-26	12:06 PM	Muswellbrook	DUST	Direct communication with staff onsite - Representatie from Kleinfelder responded	Dust blowing over complainants yard which impacted their swimming pool	Representative from Kleinfelder spoke to complainant at 12:06pm on the 29/01/2026 to discuss concerns about dust at OPT being generated due to strong southeasterly winds impacting exposed soils across OPT. Commitment made to compensate complainant for replacement pool salts.