

Muswellbrook Coal Company Limited (EPL No. 656)

PO Box 123 - Muswellbrook, NSW 2333

2025 Complaints Register

Date of Complaint	Time of Complaint	Date of Incident	Time of Incident	Location	Type of Complaint	Mode of Contact	Nature of Complaint	Action Taken
04-Feb-25	9:41:00 PM	04-Feb-25	9:41 PM	Woodlands Ridge	ODOUR	Environmental Hotline - OCE responded.	Visual smoke from site with large fire having a potent smell.	OCE called back complainant and left message. On 5 February 2025 complainant rang back and OCE explained the rehabilitation works in progress and management of heated material. Complainant thanked OCE for response and information. No further action required.